



Progressive Reopening



Dear Customer,

We are very happy to announce, the Government of Québec has begun to loosen restrictions implemented during the rise of the COVID-19 crisis. Progressive return to work is underway for employees across the province. As of May 25, manufacturing companies throughout Québec will be allowed to resume operations with new protocols including social distancing in effect. Production capacity will be partially reduced for some time as new routines are somewhat slower and staff is somewhat reduced.

Production in all departments has resumed. RSF and Renaissance production lines are operational, including Le BOL in time for summer. All residential and industrial ICC venting products are being made as well. Our shipment schedule consists of full trucks once again and dating orders will start to move as of the 25th of May.

Thank you for your loyalty, patience, and confidence. To best serve you, moving forward we commit to:

- Increase production as much as possible while maintaining a safe work environment.
- Honor as many dating orders as possible in the coming weeks.
- Build inventory for our distributors before the heating season.
- Extend programs that benefit our customers beyond their normal cutoff date.
- Delay price increases to help our customers bounce back after closures and reductions in business.
- Do everything in our power to lessen the blow of COVID-19 on our customers businesses.

The ICC-RSF Team

